

How
Tabdelta Solutions
Solved Salesforce
Integration
Challenges



Client Overview

Company Name: Tabdelta Solutions

▶ Industry: Supply Chain & Logistics

Client: Los Angles, USA

Location: Ahmedabad, India

Company Team Size: 27 Employees

Technology (Before):

Salesforce Sales Cloud

Legacy ERP

Standalone accounting software

Third-party productivity tools.

Project Team Size: 3



Why Needed Salesforce Integration Experts

Even after adopting Salesforce CRM, Tabdelta Solutions faced multiple challenges that prevented them from realizing the platform's full potential:



Disconnected Systems

Salesforce wasn't integrated with ERP and accounting tools, leading to duplicate data and manual updates.



Time-Consuming Reporting

Business leaders lacked real-time dashboards; reports took 3 to 4 days to compile each month.



Customer Experience Issues

Support teams couldn't access project, billing, or service data directly within Salesforce.



Productivity Loss

Sales reps spent nearly 30% of their time switching between systems instead of focusing on clients.

These challenges are common among fast-growing IT companies that rely on Salesforce but lack CRM integration and customization.



The Salesforce Integration Solution

Our Salesforce consultants designed a scalable integration roadmap tailored for Tabdelta Solutions:



- ✓ Real-time sync of orders, invoices, and payments.
- ✓ Created a single source of truth for customer data.

Third-Party Tool Integration

- ✓ Productivity and project management tools synced into Salesforce.
- Automated client status updates and notifications.

Custom Salesforce Dashboards

- ✓ Real-time visibility of sales pipeline, revenue, and project health.
- ✓ Automated reporting reduced manual effort drastically.

Training & Adoption Program

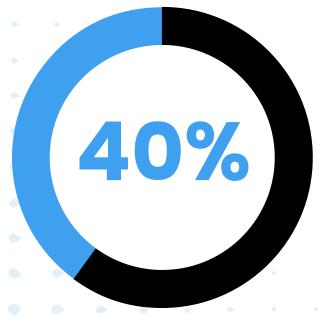
- ✓ Role-based dashboards for sales, service, and finance teams.
- ✓ Hands- on workshops improved Salesforce adoption rates.

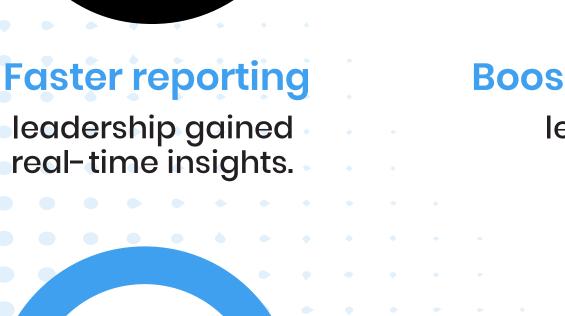




Results: Unlocking Salesforce ROI

Within 4 months of implementation, Tabdelta Solutions achieved:

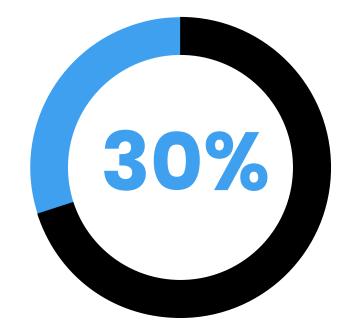






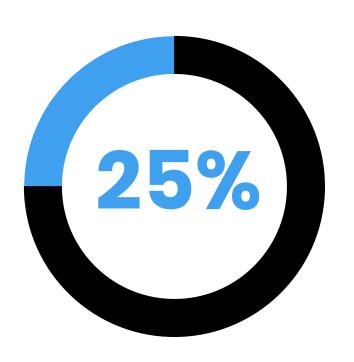
seamless data flow

between Salesforce, ERP, and accounting.



Boost in sales productivity

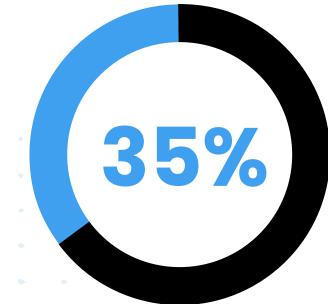
less time lost in manual updates.



Better client satisfaction

quicker responses and accurate updates.





increase in Salesforce ad option

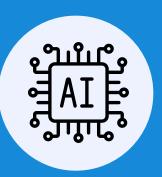
implified, role-based workflows.

Future Roadmap

Deployment of Salesforce Marketing Cloud for smarter lead nurturing.



Al-powered forecasting with Einstein Analytics.



Advanced integration with HR and resource planning systems





Key Takeaway

- Salesforce is the backbone of modern IT businesses, but without strategic integration & customization, it often falls short of expectations.
- By leveraging Salesforce integration services,
 Tabdelta Solutions turned Salesforce into a
 360° business platform, enhancing efficiency,
 client experience, and ROI.



Looking for Salesforce Integration Services?

is your business struggling with:

- Disconnected business systems?
- Low Salesforce adoption?
- Delayed or inaccurate reporting?
- Poor customer experience?



Tabdelta Solutions can help.



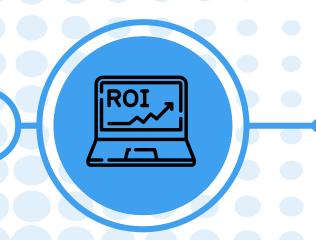
Certified Salesforce experts



End-to-end CRM implementation & integration



Tailored dashboards & automation



Proven track record of improving Salesforce ROI



Contact Tabdelta Solutions
Today

Let's transform Salesforce into your competitive advantage.

https://tabdelta.com/

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